





Digital Transformation in Retail Industry

Your enterprise touches consumers lives on a daily basis. While their expectations are growing at a rapid pace, the industry is undergoing a metamorphosis thanks to the new age digital technologies. This oft quoted digital transformation is happening on both the planks of consumer experience and operational efficiencies.

Technology disruptions on the front consumer experience are rapidly changing the way a consumer shops. Some of the trends on this front are improving in store experience using context aware personalization, augmented and virtual reality solutions. store analytics to improve in consumer experience with timely assistance and information and also at the comfort of their arm

chair they can talk to "Digital Assistants" and place an order.

To support this rapid change the enterprise is undergoing a lot of change internally in terms to improve the operational efficiencies to deliver a greater experience. This change is being enabled by many IoT enabled solutions which help track asset utilizations, performance; energy consumption patterns and shelf management. Enterprises are then analyzing this data and empowering their employees to actionize appropriately.

We at Bosch pride ourselves in providing solutions to the challenges of this fast changing digital world. Come on board and experience the Bosch solutions to help you embrace these exciting times.

IERO Enable | Engage | Enrich



Brief

Helps deliver unique experience to every consumer at your retail store. It combines the capabilities of indoor positioning, behavioral analytics, AR, AI to provide improved consumer experience at a physical location





Personalized offers, Ads, Quicker shopping experience, Improved store assistance



Placement in store

Analyze consumer behavior data at strategic locations in a store

Physical analytics of store aisles, shelves





Digital Reality Solutions For Enterprise Enhancing Consumer Experience



Brief

Bosch is offering AR/VR enabled technology driven solutions for retail stores to help enhance consumer shopping experience across channels like: eCommerce, stores, experience centers. This builds on the existing technology landscape of the retail enterprise and provides improved product / channel experience.





Ecommerce

Augment the existing channels like website, print Ad, store Ads, delivery and service personnel so as to increase the eyeballs for the product

In-store product experience

By using AR/VR technologies help enable the consumer with product demos, product features comparison



3D Product Visualization and interaction in real world using gestures Overlay of maintenance / service instructions on the products



Al Powered Voice Based Digital Assistants Enabled Omni Channel Retail



Brief

This omni-channel retail solution helps provide improved consumer experience and makes a retail store accessible in a conversation manner





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Helps consumers place orders, track orders at their convenience using just voice as mode of communication In the store premises it helps customers trace the aisles



Deployable on any cloud platform



Enterprise IT Systems and Digital Supply ChainBedrock to deliver great customer experiences



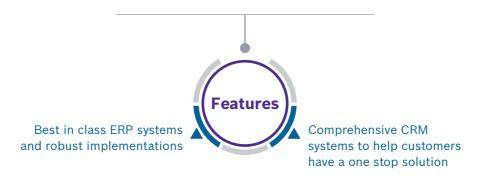
Brief

To provide a great and an unique experience to each customer, the enterprise IT systems and the supply chain systems which track goods, customer orders, payment status, returns, procurement, warehouses and other operational aspects should function in cohesion, we partner with you to make that happen



Helps the internal teams ensure seamless operations of organization, supply chain, provide great experience to the end customer

In addition these systems help the organization optimize the resources to improve the financial health





A non-intrusive load monitoring solution Load monitoring – silently!



Brief

Across an enterprise's landscape there are multiple industrial assets, machinery and devices installed with varying energy consumption patterns. This solution provides you an opportunity to track and analyze the energy consumption pattern and take proactive measures



This solution non-intrusively taps into your enterprise's energy network and measures energy signatures of various devices individually. This system helps identify potential faults, improving the operations and efficiency of the devices and thereby reducing periodical maintenance costs.



Cloud based scalable approach



Managed AssetsSense | Analyze | Actionize



Brief

A technology aided solution to monitor performance, productivity of an industrial asset, machinery to help you gain transparencies and improve operational efficiencies of your stores, malls, plants



Out-of-the-box asset management solution



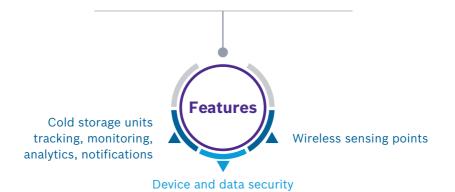
Cold Storage Monitoring SolutionMore from cold chain assets



Brief

A technology aided solution to monitor performance, productivity of a cold storage assets across the entire retail value chain to help improve operational efficiencies of your stores, malls





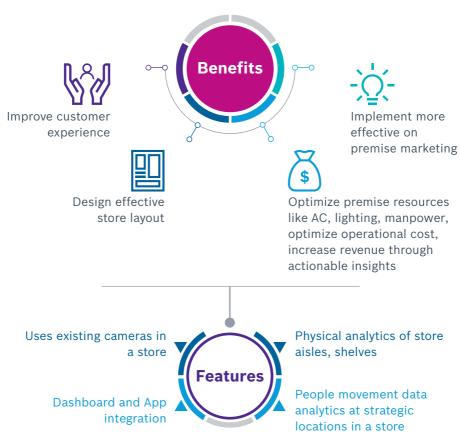


DELVIA - A video analytics solution for retail stores and malls Capture | Analyze | Actionize



Brief

A video analytics solution which takes the existing video feeds from cameras to extract information on people movement (footfall trends, heat mapping, trajectory view, demographics details etc) in your premises, analyze and actionize on the insights to provide insights to improve the business





Bosch Advantage



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